

Return Packing Slip (RMA- process)

<http://www.vdsvossk.de>

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Tel. +49 (0) 541 80084-0

TELEFAX

To: Allied Vision Technologies GmbH
Branch Osnabrück
attn. Mr. Stephan Krüger
Weisse Breite 7
D-49084 Osnabrück

RMA No.

(RMA = Return Material Authorisation)

Fax-No.: +49 (0) 541 80084-10

Repair cost estimation request

Dear Customer,
Please fill in this form completely and fax it back to the above mentioned fax number without indicating an RMA number. The RMA number will be immediately generated by us and told you as soon as possible by email or fax.
Please notice also page 2.

*Date:	
*Customer Name:	Address:
*Contact Person:	Tel.:
*FAX No.:	Email:

* these fields have to be filled in

Product	Serial No.	Fault Description / Reason for Return Delivery
*	*	*

Return Delivery Regulations

Dear Customer,

In order to be able to handle return deliveries fast and faultless please apply for an RMA number before returning any goods and enclose the completely filled in form (page 1) in your return delivery.

1. RMA allocation:

- Please apply for an RMA number before each return delivery. Send us the filled in RMA form by fax to the following number: +49 (0) 541 80084-10. You will get then immediately an RMA number by fax or email. Please remember to exactly describe the faults, so you can help us to reduce the repair time enormously.

2. Repair cost estimation:

- If you need a repair cost estimation please mark it at page 1. We will submit as soon as possible the estimated repair costs. If you place the repair order later, the repair cost estimation is free of charge. If you don't submit any repair order we will send back the goods and will charge 119.- € plus shipping costs to you.

3. Return Delivery:

- Enter the RMA number in the RMA form and do not miss to enclose it in your return delivery.
- Write down the RMA number on the outside of the parcel well visible
- The repair goods have to be packed professionally, if possible in their original packaging.
- Unfortunately we cannot accept any return goods which are not postpaid.
- Please send the goods exclusively to the following address:

Allied Vision Technologies GmbH
Branch Osnabrück
attn. Mr. Stephan Krüger
Weisse Breite 7
D-49084 Osnabrück
Germany

Thank you very much for your confidence.

Sincerely yours,
Allied Vision Technologies GmbH